



Data and Privacy File Guides

**Apple Support: Apple Support Communities -
Questions**

May 2020

File name Apple Support Communities - Questions.csv

File description This file contains the question information for the account on the Apple Support Communities, along with content created by the user on the Communities site.

Why Apple keeps this information Apple retains this information in order to honor the user's communication preferences, display information when a user posts, and to facilitate the use of the Community pages.

Field Name	Details
associatedDevice	The Apple device selected by the user when creating the question
body	Content of the question in the community
community	Topic area in which the question was created
creationTimeGMT	Date and time at which the question was created in GMT
language	Language of the community for which the question was created
replies	Number of replies to the question in the community
solved	Whether or not the question was marked as solved
subject	Subject of the question in the community
url	The question's web address in the community.